



The ExpressTime Insider

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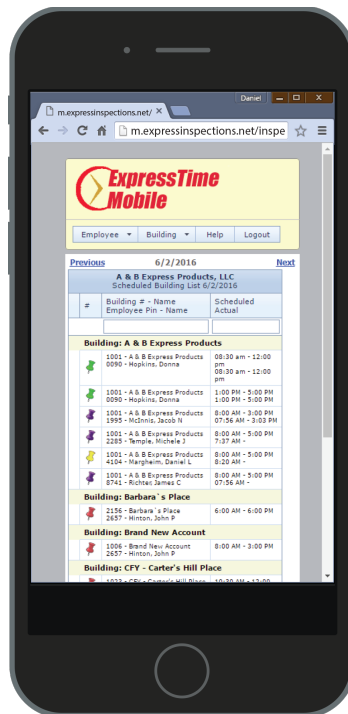
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As most of you know, there are two approaches available to businesses wishing to use the ExpressTime Solutions business software. When [ExpressTime Solutions](#) was first introduced to the service industry over 16 years ago, the standard method of operation was the Stand-Alone Method which meant that our customers had to purchase a dedicated server, one or more dialogic cards, phone lines, and have their own IT personnel to assist them. The product was sold and then supported yearly through purchase of an annual customer support fee. This arrangement worked, and still works, well but there is an alternative method available and we will spend the next few months defining some of the benefits associated with that alternative in our [ExpressTime Insider Newsletter](#).

The alternative method is [ExpressTime Online](#) (ETO). ETO offers a number of enhancements, not available, to our Stand-Alone Customers. We want to make sure that our valued stand-alone customers fully understand that the ETMobile and KeyTime Mobile features are denied them only because we can't control all the variables associated with the stand alone program. Since each stand- alone system is set up directed, and controlled by the stand alone customer, ExpressTime has no input or involvement with the stand-alone's choices therefore we can't configure a mobile program that could cover any and all conceivable configurations. For that reason and only that reason we care unable to construct a mobile program for stand- alone clients.

We enumerated several of these benefits in January's Newsletter. Starting with this edition and continuing for the next several months we want to examine those benefits in more detail to insure our customers are able to maximize the

benefits of the program.



ExpressTime Mobile and KeyTime Mobile are the focus of this month's discussion. Both of these features are accessible from any smartphone and have proven to be beneficial to employees, supervisors, and administrators.

ETO Mobile is highly beneficial to company managers because they are able to see if employees are clocked in/out anytime, anywhere. ExpressTime Mobile also houses client and employee contact information and alarm codes in case of an emergency. Having real-time information on whether employees are at their assigned building helps take the stress out of managing employees. ETO Mobile also allows employees to review their hours worked and upcoming schedules. Supervisors can review information from their smart devices, no longer having to come back to the office to get on their computer. Working from their smart devices connected to the internet makes them even more efficient and effective.

KeyTime Mobile allows employees to clock in/out from their smartphone while on the job site, capturing their location via GPS. This is the perfect solution for situations where employees travel to locations without landlines, like residential, construction, or disaster restoration sites. KeyTime Mobile gives you the freedom of mobile clock in/out without sacrificing employee accountability.

We would encourage all clients to consider the benefits provided through ExpressTime Online and determine if those benefits are being used to their best advantage. If you are currently, a stand-alone customer and feel that your business could benefit from the added advantages associated with ETO, please reach out to one of our customer service people and let them explain just how easy it is to convert and begin enjoying these new features.

On a more personal note, we wish to take a moment to say thank you to all who expressed their concern for our safety resulting from the EF-3 Tornado which hit Hattiesburg and Petal Mississippi on January 21st. Our physical office was spared any damage but our internet, phone and communications were hit very hard. Thankfully, we had already taken steps to prevent this type of emergency from interrupting or inconveniencing our clients. We have our servers located in Tennessee with additional back up in Arkansas. These locations are tier 3 Secure Facilities. We have always tried to insure our ability to continue to support our customers even in times of emergency. Again, thank you for your prayers and good wishes.

We, as always, want to thank you for the opportunity to continue serving you and your business. It is our desire to provide the absolute best to our clients and welcome any suggestions you have to make our product or service even better.



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